

Guarantee declaration

The company issuing the following declaration of guarantee is

XIMAX

Gewerbestraße 9a

A – 6973 Höchst

Email: info@ximax.at

Austria:

Phone number: +43 5578 741 50 14

Germany:

Phone number: +49 7556 919 00 6

1. Guarantee service

The following guarantee is granted by the company for radiators and carports.

2. Extent of guarantee

The guarantee is valid throughout Europe.

a) Radiators

The guarantee is valid for material and construction defects as long as it applies to the manufacture of the radiator. The guarantee is not valid for defects which are caused by chemical influence, transport, abrasion, installation faults as well as unprofessional use. Furthermore the guarantee is not valid for defects, which are caused as a result of natural catastrophe (flooding, burning, lightning stroke, accidents, corrosive environment) or other circumstances in which Ximax has no influence in.

b) Carports

The guarantee is granted for Alu-Frame, polycarbonate roof-covering and construction. A professional installation needs to be provided.

The guarantee is valid for material and construction defects as long as these are ascribed to the products.

The guarantee is not valid for defects, which are caused as a result of natural catastrophe (burning, lightning stroke, accidents, corrosive environment) or other circumstances in which the Ximax has no influence in.

3) Guarantee service

Xiamx will organize replacement parts to get delivered or the product gets replaced. The removal or installation of the defect parts as dismounting and mounting is not part of the guarantee service.

All defect parts/ packages of carports are remained to the customer.

Radiators, which are affected by the guarantee, will be returned and re delivered within Germany and Austria at expense of Ximax. In all other European countries the customer needs to pay the costs for return and new delivery. In those cases the customer will be informed about the costs.

For carports a free delivery of the removal occurs within Germany and Austria. In all other European countries the customer needs to take the costs for the new delivery. In those cases the customer will be informed about the costs.

4. Guarantee cases

To make a claim a description of the defect, pictures and a copy of the invoice is required. The transmission can be done via E-Mail, fax or postal service.

5. Guarantee period

The guarantee period starts with date of invoice and ends after a period of 10 years, respectively 5 years for Ximax chrome- and infrared heaters, and 2 years implied warranty for Ximax infrared heaters model finn . Replacement or repair of the product does not extension of the given guarantee period.

6. General conditions

The guarantee is transferable.

This guarantee does not effect the legal rights of the customer. Liability for defects and product liability are not affected.